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Compliance Coffee Break: Serving consumers with limited English proficiency (LEP)

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Effectively serving consumers with limited English proficiency (LEP), though vital, can also present a number of compliance challenges and considerations. Join us for a discussion of the CFPB's new LEP guidance, regulatory expectations, and strategies for avoiding potential pitfalls when providing financial products and services to consumers with LEP.

These 30-minute "mini-webinars" feature Hudson Cook attorneys presenting on a variety of compliance topics, including auto finance, debt collection practices, mortgage and housing, credit reporting, and more. They take place at 2:00 pm Eastern on the second Tuesday of each month.

You may submit your questions ahead of time via the registration link or submit them via the questions box during the presentation.

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